**PLE Action Board Running Minutes**

**Thursday, April 6th,2022**

**1:00-2:00p**

1. **Present**
	1. **Emma C**
	2. **Shaundell D**
	3. **Michele L**
	4. **Lisa S**
	5. **Josh M**
	6. **Montsho G**
	7. **Leon R**
2. **Introductions –**
	1. **Index Reference:**
		1. **Green is newly added suggestions**
		2. **Yellow still needs to be addressed/finalized**
3. **New Business**
	1. **Welcoming new members**
	2. **Going over Diversity Survey**
		1. Diversity Survey
			1. Completed with collaboration from Equity Inclusion & this committee
			2. Has gone out in its first phase to Craig’s Doors and received one response!!
			3. Shaundell sharing screen that has the letter on it
			4. Thoughts? Comments?
			5. Website update
				1. Adding co-chairs to PLE Page
			6. Going over what we discussed last time
				1. Community Resilience Hub
				2. MHA hiring

Looking for PLE, vehicle and insurance, no experience necessary (in titles) but liking dealing with people, passion for wanting to help people

* + 1. Becoming ‘more formal’ ?
			1. Voting to approve minutes before we post them, etc.
			2. Montsho: good idea to a degree, having more structure will be a plus and could strengthen us, let’s figure out what works for us
			3. Lisa: agrees with Montsho…originally thought about more informal but think we should be looking forward
			4. Shaundell: could bring couple board structures for next meeting
			5. Leon: think it needs structure
			6. Montsho: delegation! Spread it around, you have a lot on your plate…what can we help you with?
			7. Maybe co-chairs can meet to figure out agenda, etc.
	1. **Floor open**
		1. Leon: silver block party at Butterfield Park in Orange, 2pm on Saturday 4/8
		2. Lisa: nursing homes closing, concern about elderly people without shelter
		3. Information about ombudsman
			1. DPH: In charge of Hospitals
				1. If you are not able to provide a written complaint, you may call our 24 hour consumer complaint line at (800) 462-5540 or (617) 753-8150
			2. Ombudsman by location:
				1. Greater Springfield Senor Services

413-781-8800

* + - * 1. Highland Valley Elder Services, Inc.

413-586-2000

* + - * 1. LifePath

413-773-5555

* + - * 1. WestMass ElderCare, Inc

413-538-9020

* + - * 1. Elder Services of Berkshire County Inc

413-499-0524

* + - * 1. Montachusett Home Care Corp (Worcester)

508-756-1545

1. **Info shared during last meeting**
	1. **Community Resilience Hub**
		1. Working with CAPV and Northampton to create CRH
			1. Community center that coordinates access to services that already exist, bringing agencies etc. together to collaborate and coordinate on site
			2. Finally got a building, old Baptist church
			3. 2 years to be renovated and able to use
			4. Already coordinating with partners, community members to figure out how we do this and center the voices of people with lived experience (of being unhoused, of navigating social services, etc.)
			5. Develop community advisory group
			6. Want to understand how groups are functioning and connect with them
		2. Structure?
			1. Doesn’t exist yet, was at conceptual stage for so long
			2. Got ARPA funding
		3. Can PLE be involved in advisory group?
			1. Yes that’s the idea!!
	2. Other partners?
		1. Manna
			1. Has drop in resource center at St. Johns
			2. Been supporting them and also trying to coordinate more (like with Hilltown, Dr. Bossie), also Northampton Survival Center, Tapestry
		2. Also with library and DHHS
		3. Trying to work and coordinate with both large and small orgs, figuring out how to create coordinated resource center, harm reduction, trauma informed care, value based approaches while also bringing in the larger partners who have lots of resources lol
		4. Who else Gilad should connect with?
			1. Montsho going to email him
			2. Opioid Task Force
			3. Resources for treatment for substance abuse
	3. **YAB**
		1. 14-24, most members lived experience but not requirement, projects around YYA homelessness, work with CoC and YHDP, board that meets weekly
		2. What they are working on.
			1. Anti-retaliation policy
				1. Not in response to anything, wanted to make sure new members can freely share their thoughts even if they are receiving services
				2. Working on finalizing
			2. Adultism (bias against younger people by those older)
				1. Making video to educate (‘here are some common instances, here is how to effectively collaborate with youth’)
		3. Uses discord to communicate in between meetings
	4. Shaundell onboarded 14 PLE from Craig’s Doors!!
	5. 3 populations represented today: YAB and PLE and Community Resilience Hub (Gilad)
	6. Want to see what they are doing, how we can be involved/allied with them since we both action boards
2. **PLE Action Board**
	1. Going over Lived Experience flyer
	2. The REP training
	3. PIT Count updates
	4. MHA hiring
		1. RRH navigator & PSH navigator
* **Next Meeting:**
	+ - **May 4th**