



THREE COUNTY CONTINUUM OF CARE  
2025 ANNUAL MEETING  
December 18th 10:00 – 12:00



# AGENDA

Welcome

Keynote: Jay Levy

Year in Review

Future Plans

Membership Votes

UTG **COMMUNITY** UE; LGKDF  
PHMA **COLLABORATIVE** TYM  
GFHJK **RESILIENT** ZHJHEMI  
CN **TRAUMA-INFORMED** ONK  
GHIUP **STRATEGIC** UVALBYL  
GLKGK **RESPONSIVE** HKKH  
HSI **COMPASSIONATE** EKTJCY  
AKJBR **EMPOWERING** ONGK

# WELCOME

CoC Board of Directors' Co-chairs

Brad Gordon, *Executive Director, Upside413*

Gina Govoni, *Executive Director, FCRHRA*

# A FEW WORDS FROM:

Lev BenEzra, *Executive Director, CAPV*

# KEYNOTE

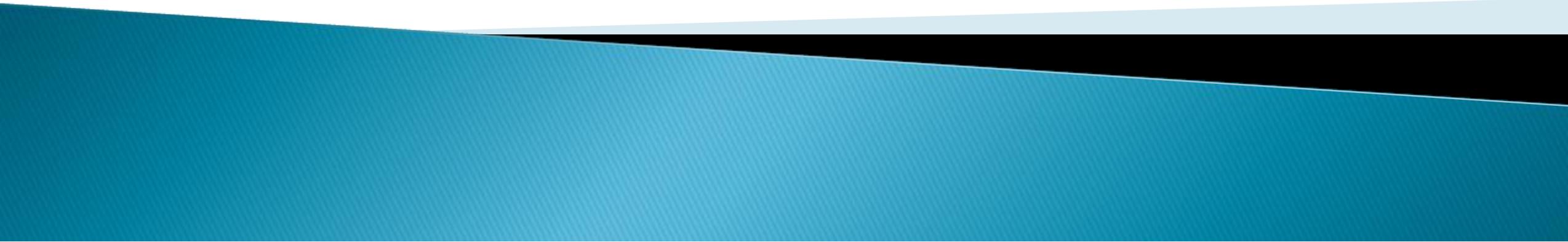
Jay S. Levy MSW, LICSW



**Three County CoC Annual Full Membership  
Meeting on Housing and Homelessness**

# **Pre-treatment In Action**

**Trauma Informed Approach for  
Outreach, Advocacy, Healthcare and Housing**



# Questions for Consideration

- ▶ What are the costs of homelessness?
- ▶ What are some of the lessons learned by reaching out to vulnerable people w/out homes?
- ▶ What is Pretreatment and its 5 guiding principles of care?
- ▶ Why is reflective practice essential to our mission and what we can learn by zooming in/zooming out?

# Costs of Homelessness and the Need for Housing and Health Care Initiatives

- **Risk of Death** due to homelessness in combination with Physical, Mental Health and Addiction Issues leading to increased risk of sickness and death (Hwang, S.W., O'Connell, J., et al. 1998)
- **Financial Burden** due to inconsistent treatment leading to numerous high cost emergency room visits and inpatient stays, as well as high incarceration rates (O'Connell, James, 2005, Tsemberis, 2010)
- **Quality of life issues** for people experiencing long-term homelessness-Their Day to Day, if not moment by moment struggle due to survival and immediacy needs , as well as for the communities in which they live– Parks, local shops, Public Spaces, etc.

# We are Interpreters and Bridge Builders!

- ▶ Michael Rowe states, “Outreach takes place at a border that divides one world from another.”
- ▶ One Side of the border is the Client or prospective client and the other side is the world of resources and services
- ▶ Many Houses of Language so the counselor needs to be fluent and nimble with engagement and translation

# From Homelessness to “Making Meaning”

- ▶ The Trauma of homelessness and the Process of Transition & Adaptation to challenging environments
- ▶ Review Old Man Ray’s Narrative – “I am the Night Watchman!”
- ▶ Central Question of Outreach: “How do you help those who are clearly in need, yet communicate no need for help?” (Levy, 2013)

# Pretreatment Principles 1 – 3

1. **Relationship Formation** – Promote trust, uphold safety and respect client autonomy, while developing goals (Stages of Engagement include Pre-engagement, Engagement, and Contracting)
2. **Common Language Construction** – **try to understand the person's world** by learning the meaning of his/her gestures, words, and actions –promote mutual understanding, communication, and productive dialogue in order to create jointly defined goals
3. **Cultural and Ecological Considerations** – Prepare and support person for successful **transition and adaptation** to new relationships, ideas, services, resources, treatment, housing etc.

# Pretreatment Principles 4 – 5

**4. Promote Safety – Harm Reduction strategies; Crisis Intervention**, use opportunity for further work

**5. Facilitate and Support Change** – point out discrepancies, explore ambivalence, reinforce healthy behaviors and developing skills, as well as needed supports – use **Change Model & Motivational Interviewing Principles**– Stages of Change include Pre–contemplation, Contemplation, Preparation, Action, Maintenance, and Relapse

**Prochaska, Norcross and Diclemente 2006; Miller & Rollnick, 1991**

# Conclusion: Reflective Practice

1. Creating Time and Space for Reflective Practice
2. Combine Solution Focused Reflection (What works and what doesn't work currently and, in the Past, and what else can be tried?) with Pretreatment Principles of care for case review
3. We may benefit from Zooming in/Zooming out Renew our commitment and be mindful of our day- to-day work, and Zoom out to address bigger picture issues through advocacy, appealing to our representatives, legal challenges through the courts, activism, and being inspired by historical and current day heroes including each other.

# References

**Erikson, E.H.** (1968). Identity: youth and crisis. New York: Norton

**Germain, C.B., & Gitterman, A.** (1980). The life model of social work process. New York: Columbia University Press.

**Hwang, S.W. Lebow, J.J., O'Connell, J., et al.** (1998) 'Risk Factors for Deaths of Homeless in Boston', Archives of Internal Medicine.

**Levy, J.S.** (2013) ' Pretreatment Guide for Homeless Outreach & Housing First'. Loving Healing Press Inc., Ann Arbor, MI.

**Levy, J.S.** (2010)'Homeless Narratives & Pretreatment Pathways'. Loving Healing Press, Inc., Ann Arbor, MI.

**Levy, J.S. with Johnson, R.** (2018) 'Cross-Cultural Dialogues on Homelessness'. Loving Healing Press, Inc., Ann Arbor, MI.

# References

- ▶ **Miller, W.R. & Rollnick, S.** (1991) 'Motivational Interviewing, The Guilford Press, New York.
- ▶ **O'Connell, J.** (2005) 'Mortality in the homeless Population: A review of the literature', NHCHC. ~ Health Care for the Homeless ~
- ▶ **Prochaska, Norcross and Diclemente.** (2006) 'Changing for Good' HarperCollins, New York.
- ▶ **Rowe, M.** (1999). *Crossing the Border*. Berkley: University of California Press
- ▶ **Tsemberis, S.** (2010) 'Housing First: Ending homelessness, promoting recovery & reducing costs'. In Ellen, I. & O'Flaherty, B. (2010) How to House the Homeless. New York: Russell sage Foundation. ~ Pathways to Housing ~
- ▶ **Walter, J. & Peller, J.** (1992) *Becoming solution-focused in brief therapy*. Chicago: Brunner/Mazel.

# YEAR IN REVIEW



Three County CoC

*Staff And Committee Members*



# PERSONNEL CHANGES/MOVE

DV/EMERG Coordinator



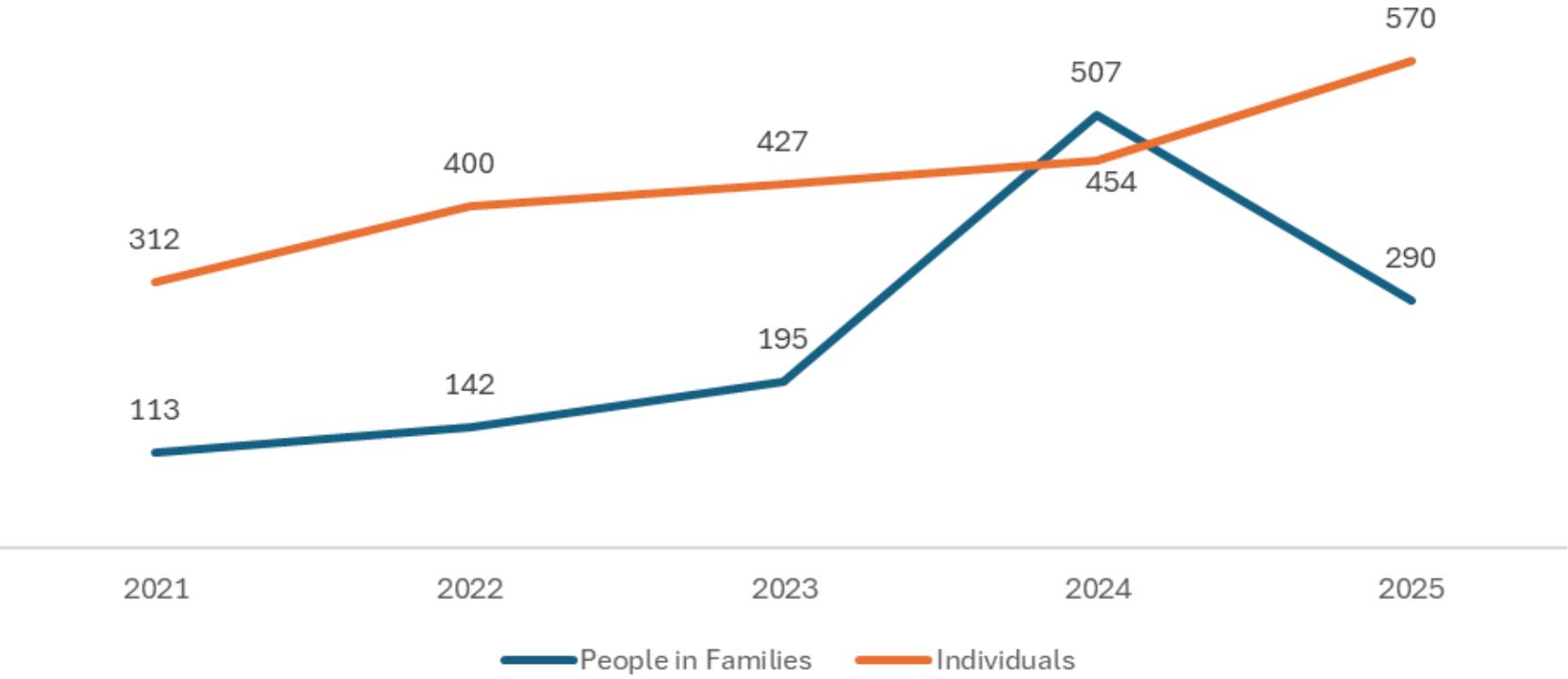
# COLLABORATIVE APPLICANT RESPONSIBILITIES

Michele LaFleur, *Data & Evaluation Manager*

Natalie Burtzos, *Compliance Manager*

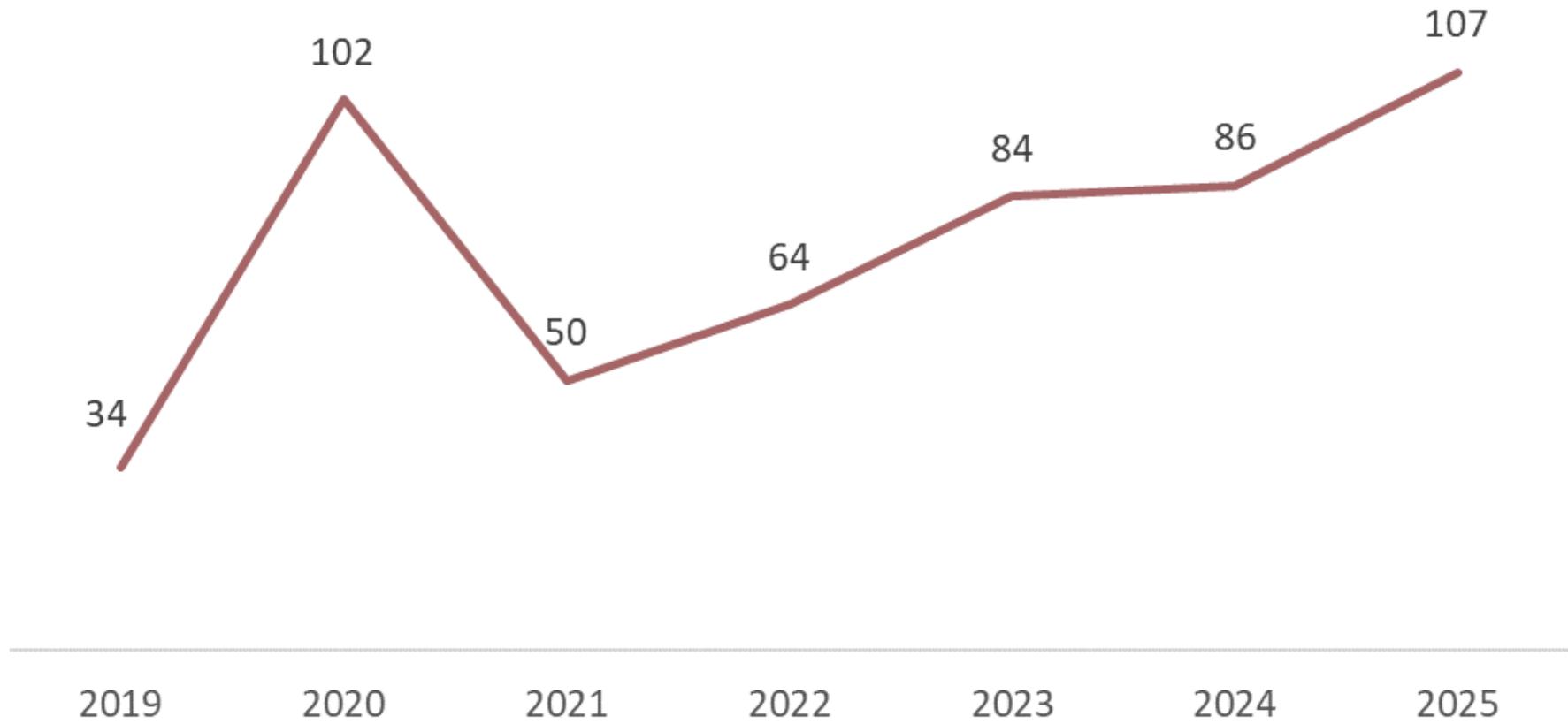
# 2021 – 2025 January Point in Time Counts, Families & Individuals

Since 2021, the number of individuals experiencing homelessness increased 82% and the number of people in families increased 61%



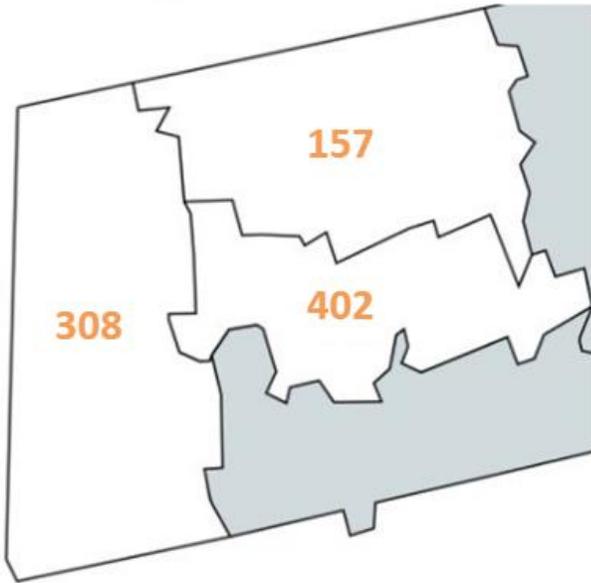
# January Point in Time Counts

## Unsheltered PIT Counts 2019 - 2025



# Point in Time Count January 2025

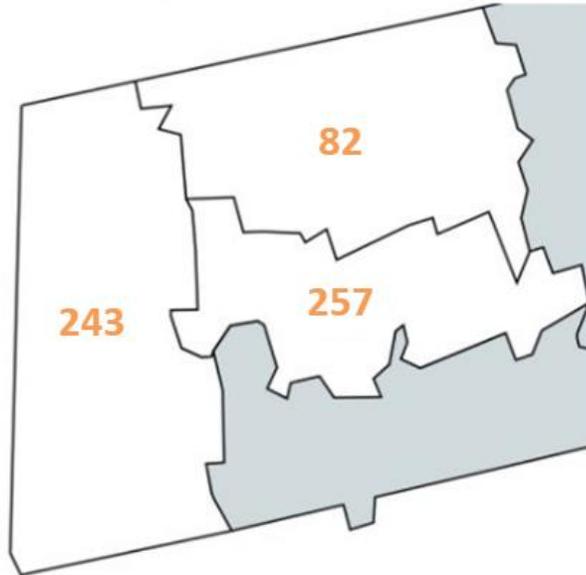
## County Breakdown



	Unsheltered	Sheltered – Individuals	Sheltered - Families	Total
Berkshire	26	158	124	308
Franklin	29	61	68	157
Hampshire	52	251	98	402
Total	107	470	290	867

# Summer PIT Count July 2025

## County Breakdown



	Unsheltered	Sheltered – Individuals	Sheltered - Families	Total
Berkshire	63	148	32	243
Franklin	23	54	5	82
Hampshire	57	200	0	257
Total	143	402	37	582

# Gaps Analysis

- What do we have vs. what do we need?
  - Focus groups held in September
    - 3 groups
    - 6 participants
  - HIC (Housing Inventory Chart) & PIT (Point in Time) data
  - Gaps Analysis Provider/Community Survey

# Gaps Analysis

## Recommendations:

- Rapid rehousing anywhere (for general and/or specific populations)
- Permanent supportive housing in Hampshire County
- Street outreach in Franklin County
- Homelessness prevention
- Housing and services for families experiencing homelessness
- Bridge programs for persons being discharged from an institutional setting with no housing to exit to

# Gaps Analysis Survey Results

Homelessness Prevention  
 Housing Search & Navigation  
 Interim Housing (Emergency Shelter)  
 Home Shares  
 Low Threshold  
 Outreach  
 Permanent Housing with Supportive Services  
 Tenant Based Rental Assistance  
 Project Based Rental Assistance  
 Rapid Rehousing  
 Safe Havens  
 Single Room Occupancy (SRO)s/Rooming house  
 Sober Living  
 Transitional Housing

Overall	PLE	Non-PLE	Provider Staff
1	2	1	3
5	7	4	10
2	3	2	2
12	8	12	14
4	5	5	7
6	4	10	13
3	1	3	1
11	9	11	6
7	6	7	4
10	12	9	11
8	10	6	8
9	11	8	5
14	14	14	9
13	13	13	12

# **NOTICE OF FUNDING OPPORTUNITIES (NOFO)**

**HUD Released Fy25 NOFO – November 13, 2025**

**Three County CoC RFP released – December 01, 2025**

**RFP Deadline – December 12, 2025**

**HUD Deadline – January 14, 2026 at 8:00 p.m**

**HUD Rescinded the NOFO – December 8, 2025**

**Tomorrow 12/19: Court in Rhode Island on lawsuit**



# COMMUNITY PARTNERSHIPS



Vega Johnson-Bouchard, *Coordinated Entry Specialist*

# Community Representation

**80+** new CE assessors trained

**8** new PLE involved

**16** new committee members

**26** trainings



# FOCUS GROUPS

- Emma Coles, *DV/EMERG Coordinator*
- Shaundell Diaz, *Program Director*

# Destination Home

- In February, 9 members of the PLE Action Board met with Claudine Sipili
- Overview:
  - This interview and feedback session focused on **understanding the barriers, challenges, and opportunities related to lived experience (PLE) leadership within the Three County CoC**. Participants included individuals currently experiencing homelessness and frontline staff with lived experience. The conversation highlighted trauma exposure, lack of training and support, fear of retaliation, and funding instability as core challenges.
- Key Takeaways:
  - **Trauma-informed practice** must be foundational and mandatory across systems.
  - Lived experience leadership without **power, protection, and compensation** is unsafe and extractive.
  - **Mentorship, digital literacy, and clarity of roles** are critical gaps.
  - **Sustainable funding** is essential to prevent the collapse of lived experience leadership groups.
  - Trusted, consistent facilitation makes a meaningful difference in participant engagement and safety.

# Reimagining Interim Housing

- 40 participants from 15 states currently living in interim housing programs
  - Program Models:
    - Congregate programs with people sleeping in large shared spaces
    - Non-congregate programs with people staying in private rooms or sharing rooms with a small number of people
    - Tiny Homes programs with people staying in small, private or shares structures
    - Other program models you may have experiences with.
  - Question asked:
- Key findings:
  - Privacy is crucial - Participants consistently emphasize the importance of having private or semi-private spaces
  - Dignity and respect matter - Participants want to be treated as individuals, not just numbers, with staff who understand trauma.
  - Support services are essential - Effective programs offer:
    - Case management, Mental health resources, Job training, Help obtaining housing and documents, and Clear communication.



# Domestic Violence

- Survivors of DV who interacted with the homelessness response system in Western MA

**10**  
(focus group  
participants)

**33 months**  
(average length of time  
in housing search)

**8**  
(experienced barriers because of their  
age, sexuality, nationality, primary  
language, family needs)

**3**  
(currently unhoused)

# CoC Committee Highlights

# DV EXPANSION COMMITTEE

- Collaborates with local DV providers and advocates to ensure homeless response system best serves the survivor community; and reviews and provides training for shelters and housing providers.
- Key highlights:
  - Informed content for DV 201 training
  - Developing crisis tool
  - Improving Coordinated Entry process

# COMMUNITY SUCCESS COMMITTEE

June Community  
Gathering: Discussion questions

Climate Survey: Responses  
inform trainings

Targeted Universalism Training  
(and future workgroup)

# REIMAGINING INTERIM HOUSING

- Action Plan
- Presented at Fair Housing and Civil Rights Conference in May
- Updating Standards for 2026 Release
  - Upholding People's Well-Being, Choices, & Fair Treatment
  - Creating Safe, Healthy, & Supportive Environments
  - Developing A Skilled & Effective Staff Team
  - Connecting People To Housing & Stability

# PLE ACTION BOARD



Jessica Torres, *PLE Action Board*



## PLE Action Board Summer Cooling Kits





**LETA**



## Lived Experience Training Academy (LETA)



**Jayson Zamboni, PLE Action Board/CoC Board of Directors**



2025

# NATIONAL LIVED EXPERIENCE LEADERSHIP CONFERENCE

ORGANIZE ♦ ADVOCATE ♦ EMPOWER



*Jessica Torres, PLE Action Board*

*Jayson Zamboni, PLE Action Board/CoC Board of Directors*

# Annual Homeless Memorial Candlelight Vigil 2025

## Annual Candlelight Vigil Homeless Memorial

Please join us for a memorial service to honor those who died with lived experience of homelessness

Sunday, December  
21<sup>st</sup>, 2025  
2:00pm- 3:30pm

First Churches of  
Northampton  
129 Main St. Northampton,  
MA

**ALL ARE WELCOME**

Please bring the names of anyone that you would like to honor to be written on luminaries

The vigil will take place on the front steps of the church. There will be an opportunity for stories of those who have passed to be shared, followed by the lighting of the luminaries

Presented by The People with Lived  
Experience Action Board & The Three  
County Continuum of Care

# COORDINATED ENTRY COMMITTEE

The Coordinated Entry Committee serves as a space for evaluating the Three County CoC's Coordinated Entry System. This includes evaluating the effectiveness of the CE Assessment, how case conferencing meetings are conducted, and overall system performance. The committee also serves as a space for feedback for any newly proposed tools or processes to better our CE system.

The Committee's focus this year has been to prepare to have our Coordinated Entry system be evaluated by our assigned Technical Assistance Providers from HUD. While we are getting feedback from our TA providers and evaluating our system, it is incredibly important for our TA providers to hear from those who are conducting assessments, attending case conferencing meetings, or are people with lived experience.

# LANDLORD ENGAGEMENT WORKGROUP

- Starting back up, last held in 2022
- Open to community, especially staff that assist in housing search, existing and prospective landlords, other interested parties
- Topics will include Housing Search, landlord engagement, housing problem solving, and potentially moving on strategies
- More announcements will be made in upcoming CoC sponsored webinars for Landlords

# RANKING & EVALUATION COMMITTEE

- Assists the collaborative applicant with preparing to submit the NOFO, including reviewing CoC funding priorities, project applications, and the evaluation and ranking of renewal and new projects
- Key highlights:
  - Meets as needed to prepare for the CoC NOFO
  - In 2025 have made changes to streamline subrecipient application process and simplify/align evaluation criteria
  - Has been meeting to assist the CoC in navigating the 2025 NOFO and will meet to discuss new project applications as soon as possible
  - Currently scheduled to meet on 12/22, subject to a NOFO re-release and any changes which may be needed

# YOUTH ACTION BOARD



Beatriz Cazho & Daniel Hackett

# Youth & Young Adult Action Board

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- YAB is a group of youth and young adult activists focused on:
  - Fighting youth and young adult homelessness in Franklin and Hampshire counties
  - Supporting our peers and building community
  - Connecting our peers with local resources
  - Increasing YYA opportunities to engage in legislative advocacy
  - Highlighting and uplifting the voices of homeless youth and young adults to facilitate change
  - Challenging adultism, or prejudice against youth and young adults, within the resources and systems that support youth and young adults

# Our Work

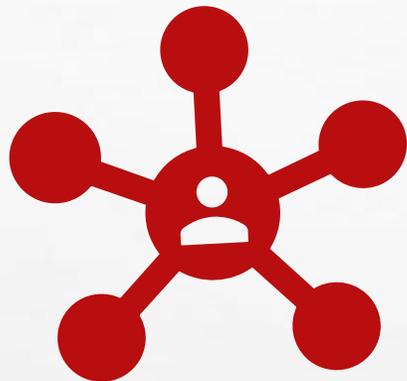
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- Holding weekly paid meetings, in-person twice a month
- Meetings include book club, circle discussions, cooking, working on youth-led projects such as creating a resource closet or planting a garden
- Leading YYA Committee meetings with providers, to build relationships and address possible issues facing YYA within our communities
- Participating in CoC activities like the PIT Count planning & PLE Action Board
- Volunteering with local organizations and building relationships with local resource providers (such as Stone Soup Cafe)



**UPDATES**





# EMERG COALITION

Emma Coles, *DV/EMERG Coordinator*





# FISCAL

Wendi Warger, *Business Manager*



# CHALLENGES WE FACED HEAD ON

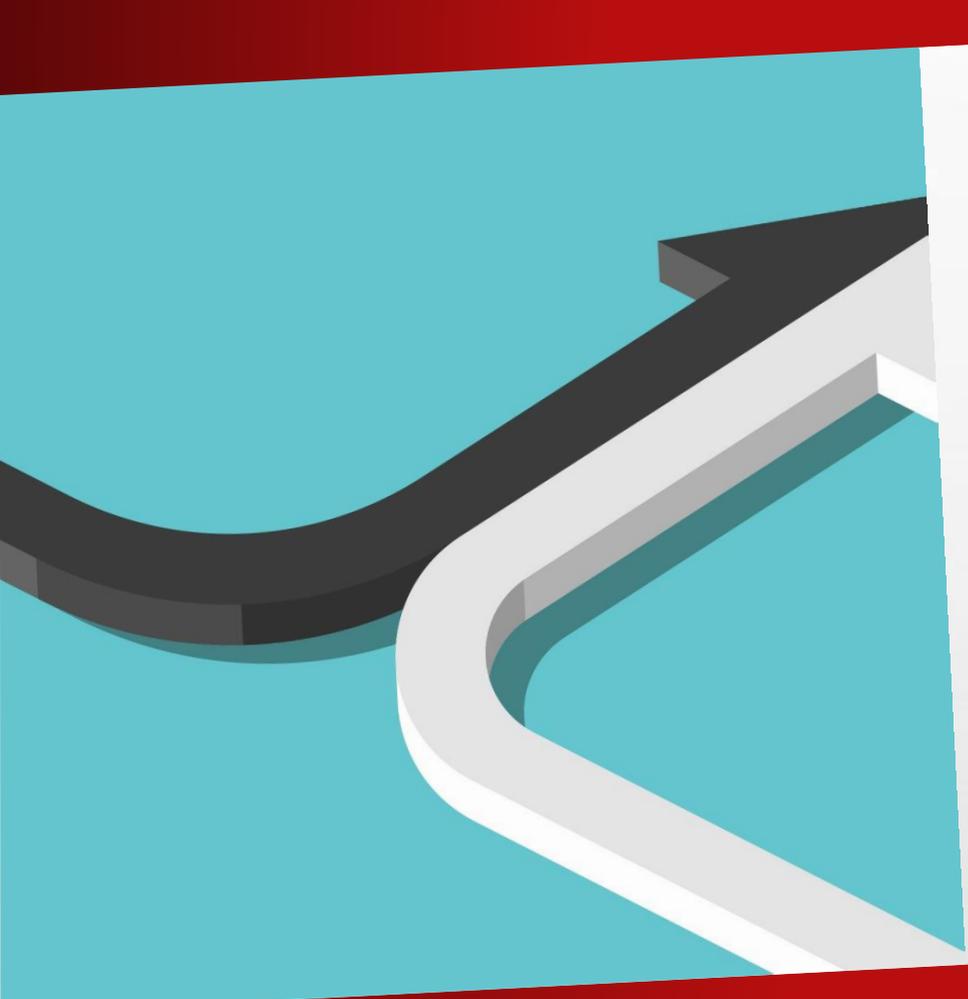
- Are we going to get all our funding for FY24?
- How are we going to expend all our funding?
- Should we extend an FY24 project? (Extensions need to be processed by 12/31/2025)
- How do we manage the shift in priorities and help our participants at the same time?
- HUD amendments on hold (Amendments need to be processed 15 days prior to the end of the grant)
- Do we have all the match we need and are we utilizing efficiently?
- Are we expensing correctly?

# SUCCESSSES

- We received our funding awards for FY24 starting in April
- We had two MHA projects that transitioned as replacement projects to MOC and YWD. This allowed some transition funding for new projects
- We received and utilized Destination Home funding for match to continue stipends and outreach supplies for PLE
- BitFocus is being utilized as recurring match.
- We utilized our ability to pull back funding from projects that could not utilize all their funding. [Our YHDP projects for the first time hit 90% utilization.](#) Thank you MOC & YWD!
- We read a lot, analyzed a lot, talked a lot, and were ahead of the curve for continuum of cares' strategizing about how to handle the shift in priorities. We strategized long before others about what potentially could happen and how we would present our strategies.
- We extended projects that wanted to extend to cover expenses and better aligned with HUD distribution. (Some still waiting on changes – As of 12/12/25 HUD started processing all amendments)
- We successfully moved the CoC office to a new location and did this during the NOFO drop
- We remained and continue to remain focused on the end result: Getting people housed!

# WE PROCESSED FOR HUD:

- 14 subrecipient contracts
- 6 CoC contracts
- 20 Total contracts
- 21 Amendments
- 5 Time extensions
- 2 Reallocations to new projects (never done before)
- 1 Reallocation to an existing project from another existing project within the same grant
- 168 Reimbursement invoices for subrecipients only (doesn't include all other invoicing)
- The 6 FY23 YHDP projects are closed except for one that will close 12/31/2025



# COORDINATED ENTRY

★ Vega Johnson-Bouchard, *Coordinated Entry Specialist*  
Emma Coles, *DV/EMERG Coordinator*

# CE PROJECT UPDATES

## Permanent Supportive Housing

24 participants have been housed in the Three County CoC's Permanent Supportive Housing projects in 2025

## Transitional Housing

26 participants have been housed in the Three County CoC's Transitional Housing projects in 2025

## Rapid Rehousing

18 participants have been housed with Three County CoC Rapid Rehousing and Navigation Projects in 2025

## New Project!

- Louison House Bracewell Youth Permanent Supportive Housing

## Project Transfers

MHA's Youth PSH & RRH Projects have been transferred to Making Opportunity Count & Community Action's Youth Programs

# HOUSING PARTNERSHIPS

## Hearthway

- Referrals have been identified through Coordinated Entry for Hearthway's 2 Permanent Supportive Housing Projects in Pittsfield, MA
- 9 Participants will be housed at the end of December in the First St Apartments & 22 more participants will be housed in the West Housatonic Street Apartments in January

## Clinical Support Options

- Referrals have been identified for CSO's RRH assistance with move-in costs or with obtaining vital documents
- CSO's PSH Project will have all 36 referrals be identified through Coordinated Entry beginning in February, with the projected move in date of June 18th

# DV COORDINATED ENTRY UPDATES

## New Rapid Rehousing Project with Salasin

- **7** referrals made since August
- **4\*** housed as of December 17th!

## DV MTW Housing Vouchers

- Originally awarded in 2023
- **23** Referred, **22** housed
  - Incl. **5** this year

## DV CE Training

- Held training in November, recorded & on our TalentLMS



# FUTURE PLANS



# CoC Full Membership Annual Meeting: CE Evaluation Overview

**MA-507 Three County Rural CoC**

***December 18, 2025***



# Today's Agenda

- TAC and Technical Assistance (TA)
- MA-507 Three County CoC's TA Request
- Purpose of Coordinated Entry Evaluation
- Timeline Overview
- Questions

# **TAC & Technical Assistance (TA)**

## TAC: Who Are We

Technical Assistance Collaborative, or TAC, is a nonprofit organization dedicated to helping our nation's human services, health care, homelessness, and affordable housing systems implement policies and practices that empower people to live healthy, independent lives in the communities they choose.

TAC is a national leader in helping states and localities to design, implement, and evaluate strategies to understand their current homeless response system and identify housing and service resources to decrease the number of people experiencing homelessness.

# Meet Your TA



Maseta Dorley  
Senior Associate  
[mdorley@tacinc.org](mailto:mdorley@tacinc.org)



Natalie Goodman  
Housing Associate II  
[ngoodman@tacinc.org](mailto:ngoodman@tacinc.org)

# MA-507 TA Request

- MA-507 submitted a TA request to HUD for support on a Coordinated Entry (CE) evaluation
- HUD assigned TAC to provide TA to your CoC
- The purpose of the TA is to assist your community in **assessing and improving the current Coordinated Entry System (CES)**
  - Conduct a thorough review of the CES – federal compliance and opportunities to strengthen the system
  - Make suggestions for process improvements and program design
- TAC will engage in a variety of TA activities within the community to support this effort

# **MA-507 Coordinated Entry Evaluation: Purpose & Values**

# Purpose of CE Evaluation

- Help meet HUD CE requirements re: continuous improvement
- Provide clarity on “log jams” in CE design
- Contribute to iterative work of system designing/building
- Optimize consumer experience throughout the system and entire geography
- Ensure CE is aligned with local goals of addressing homeless crises people experience in Three County CoC as quickly and efficiently as possible

# Values of CE Evaluation Process

- Candid input is encouraged during interviews
  - TAC has provided separate contact information for use as needed
  - Input/ideas will be synthesized in the aggregate
- Solution-based
  - TAC will ask about your ideas to address log jams - be creative!
- Community-oriented
  - This process will build upon your expertise and does not seek to be critical of your work

# **Coordinated Entry Evaluation Timeline**

# CE Evaluation Timeline

**Phase 1: Desk Review**  
*Now – Jan 2026*

**Phase 3: Analysis & Report**  
*June – Aug 2026*

**Phase 2: Community Engagement**  
*Feb – May 2026*

**Phase 4: Self-Evaluation Tool & Continuous Feedback**  
*Sept 2026*



# Phase 1: Desk Review

*Present – January 2026*

- TAC will complete a remote review of CE policies, processes, data, reports, and other materials to understand the current CE system.

# Phase 2: Key Stakeholder Engagement



*February 2026 – May 2026*

- TAC will conduct stakeholder engagement through interviews, listening sessions, and onsite visits to gather qualitative insights on CE strengths, gaps, and system alignment needs.
  - Speaking with consumers who have used the coordinated entry system across the three counties.
  - Shadowing CE outreach, case conferencing, and/or assessments.
  - Hosting a listening session for the general public and existing CoC members.

# Phase 3: Analysis & Report Drafting



*June 2026 – August 2026*

- TAC will synthesize community feedback and finalize the CE report, including analysis of input, refinement of recommendations, and completion of the final system improvement report.

# Phase 4: Self-Evaluation Tool & Continuous Feedback



*September 2026*

- TAC will present findings and recommendations and deliver CES self-evaluation tool.

# Ask a Question



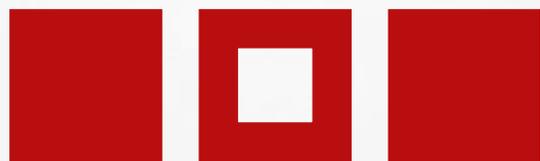
# Thank you!

Feel free to reach out to us if you have further input/ideas on the design of the evaluation.

Masetta Dorley, [mdorley@tacinc.org](mailto:mdorley@tacinc.org)

Natalie Goodman, [ngoodman@tacinc.org](mailto:ngoodman@tacinc.org)

Or.....just ask out to Shaundell or Vega to connect with us.



# COMPLIANCE & SUBRECIPIENT MONITORING

Natalie Burtzos, *Compliance Manager*



# Subrecipient Monitoring & TA

## **Subrecipient Monitoring**

- 2025 Monitoring returned to a mix of site and desk review for any 2024 renewal CoC and YHDP projects
- Looking ahead to 2026, we hope to stagger monitoring reviews and utilize more risk-based processes to reduce the administrative burden on projects

## **Subrecipient TA Compliance Office hours in 2025**

- VAWA Requirements
- Subrecipient Monitoring Updates
- Homeless Verification Forms
- Rent Reasonableness Policies and Determinations

# A FEW WORDS FROM:

Shaundell Diaz, *Program Director*

# MEMBERSHIP VOTES

# Voting Agenda

- The election of directors to serve on the Board based on open or vacant seats;
- A review of any proposed changes to the CoC Governance Charter, HMIS Charter, and Coordinated Entry Written Standards followed by a vote to incorporate those changes; and
- Any other business the board chooses to put before its members.

# 2026 BOARD SLATE

- Updated Board Slate can always be found on the [CoC website](#).

## 2025 Three County CoC Board Slate

All Board Member terms are two-year terms, beginning and ending on the 4<sup>th</sup> quarter of the annual year. A single Board member can represent more than one of these permanent seats (ex: A Berkshire County Rep could also be the ESG Rep, etc). Further, a Board member does not need to represent any of these permanent seats in order to serve.

Please contact Brad Gordon, Board Co-Chair, Gina Govini, Board Co-Chair and Shaundell Diaz, CoC Director, with interest @ [brad@opside413.org](mailto:brad@opside413.org), [govini@opside413.org](mailto:govini@opside413.org) and [shaundell@opside413.org](mailto:shaundell@opside413.org)

	Representative	Term End
Co-Chair	Brad Gordon Upside413	2025
Co-Chair	Gina Govini FCRHRA	2025
Secretary	Shaundell Diaz CoC Director	
Permanent Required Board Seats	Representative	Term End
Berkshire County Representative	Justine Dodds City of Pittsfield	2026
Hampshire County Representative	Elizabeth Plouffe City of Easthampton	2026
Franklin County Representative		TBD
Homeless Advocate	Andy Klatka Eliot Homeless Services	TBD
Homeless or formerly Homeless Individual(s) <small>(There are other current members who have experience of homelessness on the board slate who are representing another permanent seat.)</small>	Patricia Toro, PLE Action Board	2025
McKinney Vento Education Liaison	Stacy Parsons Berkshire County District Attorney's Office	2026
Western MA Network to End Homelessness Representative	Pamela Schwartz WMNEH	2026
ESG Representative	Erin Forbush ServiceNet	2026
Domestic Violence Service Provider Representative	Heather Roy Domestic Violence DTA	2026
Youth Action Board Representative	Jayson Zamboni Youth Action Board	2026
Affordable Housing Advocate		TBD

# GOVERNANCE CHARTER

- Key updates:
  - We added the Faith Based Representative Seat

# HMIS CHARTER

- Key updates:
  - Removed mentions of DEI

# CE WRITTEN STANDARDS

- Added more detail to DV Case Conferencing policies and procedures
  - Protecting and maintaining confidentiality
  - Directions on how and when to code participants
- Updated language to include Targeted Universalism
- Updated references to "Housing First" to "Low-Barrier Housing"
- Clarified language under Coordinated Entry Procedure
- Updating references and information under eligibility for PSH, RRH, and TH

We anticipate more updates following the CE Evaluation and when the 2025 NOFO is rereleased



**THANK YOU!**

