

# FY2019 - Performance Measurement Module (Sys PM)

## Summary Report for MA-507 - Pittsfield/Berkshire, Franklin, Hampshire Counties CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES and SH	1322	1169	62	108	46	31	58	27
1.2 Persons in ES, SH, and TH	1611	1549	80	159	79	57	84	27

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1355	1218	184	290	106	56	104	48
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1639	1594	186	314	128	80	153	73

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns
Exit was from SO	0	0		0		0		0	
Exit was from ES	287	15	5%	15	5%	13	5%	43	15%
Exit was from TH	60	2	3%	0	0%	3	5%	5	8%
Exit was from SH	0	0		0		0		0	
Exit was from PH	80	2	3%	1	1%	0	0%	3	4%
TOTAL Returns to Homelessness	427	19	4%	16	4%	16	4%	51	12%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	651	546	-105
Emergency Shelter Total	399	323	-76
Safe Haven Total	0	0	0
Transitional Housing Total	198	189	-9
Total Sheltered Count	597	512	-85
Unsheltered Count	54	34	-20

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2018	FY 2019	Difference
Universe: Unduplicated Total sheltered homeless persons	1613	1557	-56
Emergency Shelter Total	1337	1181	-156
Safe Haven Total	0	0	0
Transitional Housing Total	482	455	-27

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	43	61	18
Number of adults with increased earned income	3	6	3
Percentage of adults who increased earned income	7%	10%	3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	43	61	18
Number of adults with increased non-employment cash income	27	30	3
Percentage of adults who increased non-employment cash income	63%	49%	-14%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	43	61	18
Number of adults with increased total income	27	35	8
Percentage of adults who increased total income	63%	57%	-6%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	73	44	-29
Number of adults who exited with increased earned income	11	5	-6
Percentage of adults who increased earned income	15%	11%	-4%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	73	44	-29
Number of adults who exited with increased non-employment cash income	17	6	-11
Percentage of adults who increased non-employment cash income	23%	14%	-9%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	73	44	-29
Number of adults who exited with increased total income	25	11	-14
Percentage of adults who increased total income	34%	25%	-9%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1418	1281	-137
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	222	300	78
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1196	981	-215

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1481	1341	-140
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	233	330	97
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1248	1011	-237

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2019 (Oct 1, 2018 - Sept 30, 2019) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2018	FY 2019	Difference
Universe: Persons who exit Street Outreach	38	21	-17
Of persons above, those who exited to temporary & some institutional destinations	3	3	0
Of the persons above, those who exited to permanent housing destinations	10	7	-3
% Successful exits	34%	48%	14%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2018	FY 2019	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1222	1195	-27
Of the persons above, those who exited to permanent housing destinations	370	362	-8
% Successful exits	30%	30%	0%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2018	FY 2019	Difference
Universe: Persons in all PH projects except PH-RRH	312	253	-59
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	291	228	-63
% Successful exits/retention	93%	90%	-3%

## **FY2019 - SysPM Data Quality**

### **MA-507 - Pittsfield/Berkshire, Franklin, Hampshire Counties CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2019 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019
1. Number of non-DV Beds on HIC	189	193	300	227	304	254	273	261	640	730	645	667	5	110	181	152				
2. Number of HMIS Beds	189	193	227	227	304	242	261	261	307	340	336	339	5	110	181	152				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	75.67	100.00	100.00	95.28	95.60	100.00	47.97	46.58	52.09	50.82	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1101	1095	1337	1177	624	597	482	455	380	380	291	258	183	82	42	46	0	154	61	59
5. Total Leavers (HMIS)	950	892	948	1038	525	574	301	255	96	79	64	60	159	65	0	35	0	72	37	21
6. Destination of Don't Know, Refused, or Missing (HMIS)	243	238	396	272	62	66	73	37	16	14	3	9	1	0	0	3	0	5	20	9
7. Destination Error Rate (%)	25.58	26.68	41.77	26.20	11.81	11.50	24.25	14.51	16.67	17.72	4.69	15.00	0.63	0.00		8.57		6.94	54.05	42.86