



| Basic Needs |

| Emergency Services for Survivors |

| Housing |

**Center for Self Reliance**

*(Food, Clothing, Charging)*  
156 Main Street, Greenfield  
www.communityaction.us/  
foodpantries  
(413) 773-5029

**Franklin Area Survival Center**

*(Food, Clothing, Phone Charging)*  
96 4th Street, Turners Falls  
(413) 863-9549

**The Living Room**

*(Phone Charging, Showers, Bathrooms, Computers)*  
140 High St, Greenfield  
(413)-834-5092

**Look4Help**

*(Food, Housing, Money, Rent Assistance, Legal Aid)*  
www.look4help.org  
(413) 774-2318

**Montague Catholic Social Ministries**

*Emergency Food, Diapers, Housing Assistance, Referrals)*  
43 Third Street, Turners Falls  
www.mcsmcommunity.org/p/18/  
Basic-Needs  
(413) 863-4804

**Western MA Recovery Learning Center Basic Needs Station at the Brickhouse Community Resource Center**

*(Food, Showers, Phones, Chargers, Toiletries, Narcan)*  
24 3rd Street, Turners Falls,  
Thursday 12PM-3PM &  
Friday 2PM-5PM  
(413) 824-8398

**Whitney's Pantry**

*(Essentials pantry-Toilet paper and other goods)*  
8 Church St., Greenfield  
Last Monday of the month,  
3:00-5:30pm - Toiletries to go from a  
takeaway window in the Whiteman  
Room,

**Valuing Our Children**

*(Family Support and Childrens Services)*  
217 Walnut St, Athol  
www.valuingourchildren.org/  
(978) 249-8467

**Elizabeth Freeman Center**

*(Sexual and Domestic Violence Support Services)* 61 Main St Suite 202, North Adams  
www.elizabethfreemancenter.org/  
(413) 663-7459  
24/7 Crisis Hotline (866) 401-2425

**Montague Catholic Women's Resource Center**

*(Services for Women)*  
41 Third Street, Turners Falls  
WomensCenter@mcsmcommunity.org  
(413) 824-5387

**New England Learning Center for Women in Transition**

*(Sexual and Domestic Violence crisis center)* Greenfield & Orange  
www.nelcwit.org  
24/7 Crisis Hotline: (413) 772-0806  
Toll-free crisis number Franklin County/North  
Quabbin : (888) 249-0806

**Safe Passage**

*(Domestic Violence Support)*  
76 Carlon Dr, Northampton  
https://safepass.org/  
24/7 Crisis Hotline:  
(413) 586-5066  
(888) 345-5282 (toll-free)

**Living in Freedom Together (LIFT)**

*(For Survivors of Commercial Sexual Exploitation)*  
34 Cedar St., Suite 301, Worcester  
www.liftworchester.org/  
(774) 243-6025

**Salasin Project**

*(For survivors of Domestic Violence and their families)*  
474 Main St, Greenfield  
www.salasinproject.org  
(413) 774-4307

**YWCA Western Massachusetts**

*(For survivors of Domestic Violence and Sexual Assault)*  
1 Clough Street, Springfield  
www.yvworks.org/  
24/7 Crisis Hotline: (413) 733 - 7100  
Toll Free: (800) 796-8711  
En Español: (800) 223-5001

**Children's Advocacy Center of Franklin County & North Quabbin, Inc.**

*(For Children and Families to get Information, Referrals and Training)*  
56 Wisdom Way/ PO Box 1099  
Greenfield, MA 01301  
info@cacfranklinnq.org  
www.CACFranklinNQ.org/  
(413) 475-3401

**Community Action Pioneer Valley**

*(Housing Resources)*  
393 Main Street, Greenfield  
(413) 774-2318  
167 South Main Street, Orange  
(978) 575-1570  
https://www.communityaction.us/

**Community Legal Aid Inc.**

*(Legal Support for Housing Issues)*  
405 Main Street 4th Floor, Worcester  
www.communitylegal.org  
(855) 252-5342

**GAAMHA, Inc.**

*(Sober & Supportive Housing in Franklin County & the North Quabbin Region - All genders)*  
208 Coleman Street, Gardner  
www.gaamha.com  
(978) 632-0934

**Greenfield Family Inn and Shelter**

*(Serving those Unhoused)*  
128 Federal Street, Greenfield  
(413) 774-6382

**Housing Consumer Education Center**

*(Housing Resources)*  
9 AM—4:30 PM M-F,  
241 Millers Falls Road, Turners Falls  
www.fcrhra.org  
(413) 863-9781

**Jana's Place**

*(Recovery Home for Women & Survivors of Commercial Sexual Exploitation)*  
www.liftworchester.org/janasplace/  
(774) 243-6025

**ServiceNet Wells Street Shelter**

*(Serving those Unhoused)*  
60 Wells Street, Greenfield  
www.servicenet.org  
(413) 772-6100 Press 2

**Womanshelter/Companeras**

*(Shelter for Unhoused Women)*  
208 Race St, Holyoke (413) 538-9717  
24/7 Crisis Hotline: (413) 536-1628

**Western Housing Court**

*(Legal access to housing matters)*  
37 Elm Street, P.O. Box 559, Springfield  
WesternHousingCourt@jud.state.ma.us  
(413) 748-7838



# Franklin County and the North Quabbin Region Basic Needs Resources

## | Food Pantries |

### **DIAL/SELF Youth and Community Service**

15 East Main Street, Orange &  
196 Federal St, Greenfield  
www.dialself.org  
(413) 774-7054

### **Center for Self Reliance**

156 Main Street, Greenfield  
www.communityaction.us/food-pantries  
(413) 773-5029

### **Hilltown Churches Food Pantry**

Tuesdays: 3 pm - 6 pm  
429 Main Street, Ashfield

### **Good Neighbors Food Pantry**

(Charlemont Federated Church)  
175 Main Street, Charlemont  
(413) 337-4957

### **Orange Food Pantry**

Thurs 10 am - 3 pm  
118 East Main Street, Orange (978) 544-2149

### **Salvation Army Food Pantry**

Greenfield: W/Thurs 8 am - 2 pm  
72 Chapman Street, Greenfield (413) 773-3154  
Athol: M/T/W/Fri 9 am - 12 pm  
107 Ridge Ave, Athol (978) 249-8111

### **The West County Food Pantry**

Cowells Gymnasium Basement  
51 Maple Street, Shelburne Falls  
www.communityaction.us/food-pantries

### **Franklin County Food Access**

Contains updated information on food access resources.  
<http://bit.ly/FCFoodResourcesList>

## | Free Meals |

### **Mondays**

*Franklin County Community Meals Program*  
Mon 5:30-6:30  
Our Lady of Peace Church  
7th Street, Turners Falls  
www.fccmp.org  
Greenfield: (413) 772-1033  
Orange: (978) 544-2149

### *2nd Helpings Meal*

*Mon 4:30-5:30pm*  
The Episcopal Church of Saints James and Andrew, 8 Church St., Greenfield. Giving hot meals to-go from a takeaway window in the Whiteman Room.

### **Tuesday & Wednesday**

*Franklin County Community Meals Program*  
Tues/Wed from 5-5:30pm  
Second Congregational Church, Court Square  
Distributing bagged and hot meals to-go Tuesdays and Wednesdays 5:00 - 5:30 on the side driveway.

### *Oak Courts Free Meal*

Second Wed of the Month  
1:30 - 2:30 PM.  
1 Elm Terrace, Greenfield  
Bring your own bag to fill.  
Residency at Oak Courts not required.

### **Thursday**

*Just Roots Festivals*  
FREE farm fresh dinner every 4th Thurs.  
Reserve your meal online:  
www.justroots.org/programs/feastivals  
Reserve 10AM the Monday before the meal. Orders are accepted until 12 pm the Wednesday before the meal.  
(413) 376-552

### *Franklin County Community Meals Program*

Thurs 5-5:30pm  
Orange Armory, 135 East Main Street, Orange

### **Friday**

*Free Meals on Fridays*  
Trinity Church, 17 Severance Street. Shelburne Falls  
Friday evenings, 5:30-6pm. All are welcome. No reservations needed.  
For information, call 413-625-2341

### **Saturday**

*Stone Soup Cafe*  
Free meals Saturdays  
399 Main St., Greenfield  
RSVP: (413) 461-8770

### **Sunday**

*Sunday Sandwiches*  
Sun 12-12:30 p.m.  
The Episcopal Church of Saints James and Andrew, 8 Church St., Greenfield.

## | Emergency Funds |

### **DTA Assistance**

298 Federal Street, Greenfield  
www.mass.gov/locations/dta-greenfield-transitional-assistance-office-full-service-office (413) 772-3400

### **Family Self Sufficiency Program**

1 Elm Terrace, Greenfield  
www.fcrhra.org/rental-assistance/family-self-sufficiency-program  
(413) 774-2932

### **Residential Assistance for Emergency Funds for Rent & Utilities (up to \$4,000)**

241 Millers Falls Road, Turners Falls  
9 AM—4:30 PM M-F www.fcrhra.org  
(413) 223-5228

## | NARCAN Access |

### **Learn to Cope,**

www.learn2cope.org;  
email Peter Babineau at  
pbabineau@learn2cope.org

### **The Opioid Task Force of Franklin County and the North Quabbin**

www.opioidtaskforce.org  
Email: narcan@opioidtaskforce.org

### **The RECOVER Project,**

call 413-774-5489

### **Tapestry**

www.tapestryhealth.org  
M-F 8:30AM-4:30PM; mobile outreach can be arranged  
call or text 413-221-7722,

## | Hotline Numbers |

### **CSO Crisis Hotline**

(413) 774-5411

### **Crisis text line**

text the word  
HOME to 741741

### **National Alliance on Mental Health**

(800) 370-9085 or  
(617) 704-6264

### **National Human Trafficking Hotline**

1-888-373-7888  
OR TEXT  
BEFREE (233733)

### **National Suicide Prevention Line**

800-273-8255

### **Safelink (Domestic Violence Resources)**

877-785-2020

Disclaimer: These are shared in the spirit of fostering information sharing about available resources that can address resources. Please visit [www.opioidtaskforce.org/covid-19](http://www.opioidtaskforce.org/covid-19) for up to date Covid-19 updates to Franklin County and the North Quabbin Resources.

