**Appendix A. 2021 Three County CoC Renewal Project Outcomes, Measures, and Scoring Tool**

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| **2022 Project Level Measures & Outcomes for Ranking & Evaluation** |  |  |  |
| Total overall points: All PSH - 225, Adult RRH- 215, Adult Joint Component-230, Adult TH- 220, YHDP RRH - 220, YHDP & YYA Joint Component - 235, YHDP TH – 225 | | | |

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|  |  |  |  |  | **Project Type** | | | | | **YHDP Project Type** | | | |
| **Outcome** | **Indicator** | **Measure** | **Total Points** | **Points Spread** | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | **PSH** | **RRH** |
| **System Performance Measures = 55 - TH, 65 - Joint Component, 50 - RRH & PSH** | | | | | | | | | | | | | |
| Episode of homelessness is brief | Average length of participation in transitional project  < under 180 days | APR Q22b length of participation - CoC Projects | 15 | 180-300=10 pts, 300-600=5 pts, 600-73=2.5 pts, longer=0 pts | 15 | N/A | 15 | N/A | N/A | N/A | 15 | N/A | N/A |
| \*persons are quickly re-housed | Length of time between project start and housing move-in < 30 days | CoC APR: Q22c Length of Time between project start date and housing move-in date. (searching period) | 10 | <30=10 pts,  30-60=5 pts,  more than 60=0 pts | N/A | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| \*Limited returns to Homelessness | Less than 15% exits to homelessness | CoC APR Q23c exit destination | 15 | 15-25%=5 pts (small progs opt to advocate) | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| Obtain/main-tain permanent housing | 90% exiting to PH destinations > TH- 90% exit to PH, PSH - remain or move to PH | CoC APR: Q23c Exit Destination | 20 | 75-90%=10 pts, under 75%=0 pts | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| increase income since entrance to the project | 8% of adults increased earned income of project stayers or leavers | CoC APR Q16-19 to find best measure for your outcomes OR Use SRT Increased Income (Q19 gives final change over time) | 2.5 | No spread | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 |
| increased income resources | 8 % of adults who have unearned income increases for project stayers or leavers | See APR Q17-19. Individuals with increased and earned income | 2.5 | No spread | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 |
| **Total System Performance Measures** | | | **65** |  | **55** | **50** | **65** | **50** | **50** | **50** | **65** | **50** | **50** |
|  |  |  |  |  | **Project Type** | | | | | **YHDP Project Type** | | | |
| **Outcome** | **Indicator** | **Measure** | **Total Points** | **Points Spread** | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | **PSH** | **RRH** |
| **Coordinated Entry = 15 points - all project types** | | | | | | | | | | | | | |
| CE - filling vacancies from by names list | greater than 95% | CE data elements - HMIS, case conferencing (CE APR) | 5 | TH only:  if 80-95%=2.5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| CE - timely Notification of vacancies (within 1 week of vacancy) | for 95% of vacancies | HMIS- current bed/unit inventory vs housing stock, case conferencing (CE APR) | 5 | no spread | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| CE - attends case conf when needed; conducts assessments when appropriate; participates in referral process | 100% of the time per opening | CE case conferencing, CE APR | 5 | no spread | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| **Total Coordinated Entry** | | | **15** |  | **15** | **15** | **15** | **15** | **15** | **15** | **15** | **15** | **15** |

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|  |  |  | |  |  | | **Project Type** | | | | | | **YHDP Project Type** | | | | |
| **Outcome** | **Indicator** | **Measure** | | **Total Points** | **Points Spread** | | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | | **PSH** | **RRH** |
| **Project Effectiveness (Site Monitoring) = 42.5 -all project types** | | | | | | | | | | | | | | | | | |
| written organizational policies and procedures | see site monitoring tool for description | site monitoring – COc policy expectations eval form | | 10 | Policies in place & meet criteria=10pts, policies in place but need work=5 pt, no policies=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Housing First, Low barrier | committs to housing first model | program policies, funding applications | | 5 | low barrier only=2.5 | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| Eligible costs and fiscal management | drawdowns at least quarterly, costs eligible, match, other(see site monitoring tool percentage) - 90% | fiscal site monitoring/fiscal review | | 5 | no spread | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| effective utilization of funds | 95% funding utilization, First year programs 80% | fiscal site monitoring/fiscal review | | 5 | COVID may be area of advocacy =2.5 pts for 80-95% | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| client identifier - eligibility documentation | see site monitoring tool for description | site monitoring/client file review | | 2.5 | 3 out of 4 files have docs=2.5 pts, Needs improvement=1.25 pts, major concern= 0 pts | | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 |
| client identifier - rent and occupancy charges | see site monitoring tool for description | site monitoring/client file review/billing review | | 2.5 | no spread | | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 |
| client identifier - Supportive Services | see site monitoring tool for description | site monitoring/client file review/policies review | | 2.5 | Project demos commitment to SS & regular contact=2.5 pts, SS but needs improvement  =1.25 pts, major concern=0 pts | | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 |
|  |  |  | |  |  | | **Project Type** | | | | | | **YHDP Project Type** | | | | |
| **Outcome** | **Indicator** | **Measure** | | **Total Points** | **Points Spread** | | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | | **PSH** | **RRH** |
| client identifier - housing units and leases | see site monitoring tool for description | site monitoring/client file review | | 5 | No issues=5 pts, less than 5 issues ident=2.5 pts, more than 5 issues=0 pts | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| Corrective actions | see site monitoring tool for description | site monitoring/monitoring tool | | 5 | None= 5 pts, | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| **Total Project Effectiveness (Site Monitoring)** | | | | **42.5** |  | | **42.5** | **42.5** | **42.5** | | **42.5** | **42.5** | **42.5** | **42.5** | | **42.5** | **42.5** |
| **CoC Priority Populations = 5 points - all project types** | | | | | | |  |  |  | |  |  |  |  | |  |  |
| serving marginalized groups/high need groups(May include overrepresented populations in local data) | 30% of participants meet a high need category (POC, GLBTQ, gender non-conforming, DV survivor) | CoC to determine how to track special populations - CE to track those housed annually/client files | | 5 | 30%=5 pts,  10-30%=2.5 pts, Under 10%= 0 | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| **Total CoC Priority Populations** | | | | **5** |  | | **5** | **5** | **5** | | **5** | **5** | **5** | **5** | | **5** | **5** |
| **HUD Priority Populations =15 points - all PSH, 5 - Adult Joint Component TH/RRH & TH & RRH, 10 - YHDP & YYA Joint Component TH/RRH & TH & RRH** | | | | | | | | | | | | | | | | | |
| serve participants with limited income | 50% of participants with zero income at entry | CoC COC APRQ16 income range at start | | 5 | 30%-50%=2.5 pts | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| serve persons with co-morbidities | 50% of participants with more than one disability type | client file, CoC APRQ13 disabling conditions | | 5 | 30-50%=2.5 pts | | N/A | N/A | N/A | | 5 | N/A | N/A | N/A | | 5 | N/A |
| Serve Chronically homeless - Non-YHDP only | 80% of participants are chronic | client file | | 5 | 60-80%=2.5 pts | | N/A | N/A | N/A | | 5 | N/A | N/A | N/A | | N/A | N/A |
| serving category 1, 2, and 4 - YYA serving only | All participants are in at least 1 of these categories | client file | | 5 | 0 or 5 pts only (no spread) | | N/A | N/A | 5 | | N/A | N/A | 5 | 5 | | 5 | 5 |
| **Total HUD Priority Populations** | | | | **20** |  | | **5** | **5** | **10** | | **15** | **5** | **10** | **10** | | **15** | **10** |
|  |  |  | |  |  | | **Project Type** | | | | | | **YHDP Project Type** | | | | |
| **Outcome** | **Indicator** | **Measure** | | **Total Points** | **Points Spread** | | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | | **PSH** | **RRH** |
| **Other & Local Criteria = 27.5 points - all project types** | | | | | | | | | | | | | | | | | |
| Bed Utilization | Project's utilized beds meets (88% - or 50% for first year program) of the number proposed in its application | CE coordination, CoC Reports, CoCAPRQ5 total number of HoH served within site monitoring APR report timeframe, PIT count in HMIS | | 10 | no spread - annual average (smaller programs may advocate) | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Data Quality - Completeness | Data quality greater than 95% | data quality plan, project DQ report | | 5 | 80%-95%=  2.5 pts | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| Data – Completeness | 100% of clients are entered into HMIS & annuals performed/if applicable. | Clarity report vs clients entered through CE/Rent Roll | | 5 | no spread | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| Data Quality - Timeliness | UDE, PSDE, client enrollments completed in expected timeframe for project type; APR reporting within 45 days of project close | APR reports | | 0 | not scored this year due to HMIS transition | | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | | 0 | 0 |
| Data - Accuracy | Data entered into HMIS reflects client's reality | Client file spot checks vs data entry | | 0 | not scored this year due to client file expectations that will begin for 2023 monitoring | | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | | 0 | 0 |
| Participation/  leadership | chair committee, quarterly participation | committee meeting tracking | | 5 | committee chair from project=5 pts, quarterly mtg partic=2.5 pts | | 5 | 5 | 5 | | 5 | 5 | 5 | 5 | | 5 | 5 |
| Project annual narrative participation | presents to CoC Board of Directors | written/spoken documentation | | 2.5 | up to 2.5 points for a Narrative | | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 | 2.5 | 2.5 | | 2.5 | 2.5 |
| **Total Other & Local Criteria** | | | | **27.5** |  | | **27.5** | **27.5** | **27.5** | | **27.5** | **27.5** | **27.5** | **27.5** | | **27.5** | **27.5** |
|  |  |  | |  |  | | **Project Type** | | | | | | **YHDP Project Type** | | | | |
| **Outcome** | **Indicator** | **Measure** | | **Total Points** | **Points Spread** | | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | | **PSH** | **RRH** |
| **Equity Factors - Agency Leadership, Governance, and Policies = 40 points, all project types** | | | | | | | | | | | | | | | | | |
| Under-represented individuals have a significant voice in agency operations | Recipient has under-represented individuals (BIPOC, LGBTQ) in managerial, supervisory, and leadership positions | Project self-evaluation, org chart | | 10 | Already in place=10 pts,  plan to implement=5 pts, no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Persons with lived experience have a significant voice on the agency Board of Directors | Recipient’s Board of Directors includes representation from more than one person with lived experience | Project self-evaluation, policies, and board of directors list | | 10 | Already in place=10 pts,  plan to implement=5 pts, no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Persons with lived experience have ample opportunity to guide the direction of agency management and policies and procedures | Recipient has relational process for receiving and incorporating feedback from persons with lived experience | project self-evaluation and program policies/participant survey | | 10 | Already in place=10 pts,  plan to implement=5 pts, no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Agencies are low barrier for all persons and evaluate how the barriers that exist might disproportionally affect different populations | Recipient has reviewed internal policies & procedures with an equity lens & has a plan for dev and implementing equitable policies that addresses historical barriers & do not impose undue barriers | project self-evaluation and program policies | | 10 | Already in place=10 pts,  plan to implement=5 pts, no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| **Total Equity Factors - Agency Leadership, Governance, and Policies** | | | | **40** |  | | **40** | **40** | **40** | | **40** | **40** | **40** | **40** | | **40** | **40** |
|  |  |  | |  |  | | **Project Type** | | | | | | **YHDP Project Type** | | | | |
| **Outcome** | **Indicator** | **Measure** | | **Total Points** | **Points Spread** | | **TH** | **NAV**  **RRH** | **Joint TH/RRH** | | **PSH** | **RRH** | **NAV/ RRH** | **Joint TH/RRH** | | **PSH** | **RRH** |
| **Equity Factors - Program Participant Outcomes = 30 points, all project types** | | | | | | | | | | | | | | | | | |
| At the program level, there are equitable participant outcomes or a plan to address equitable housing access | Recipient has reviewed program participant outcomes with an equity lens & is working to address inequity in housing access for persons with disabilities, the GLBTQ community, people of color, or other special pops. | project self-evaluation, data evaluation | | 10 | Already in place=10 pts,  plan to implement=  5 pts,  no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Progs. Are regularly reviewing data by different populations to look for areas of inequity. There are positive outcomes for various pops. (example: No patterns of denial for people of color) | Recipient is working with the HMIS lead to develop a schedule for reviewing HMIS data with disaggregation by race, ethnicity, gender identity/expression, and/or age and planning for positive outcomes. | project self-evaluation/program policies/CoC review of data, disaggregation and meetings | | 10 | Already in place=10 pts,  plan to implement=  5 pts,  no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| Progs. are utilizing data & training on equity & outcomes to inform policies & procedures & make changes if needed | Recipient participated in the CoC's equity trainings in 2022 & has identified programmatic changes needed to make program participant outcomes more equitable and developed a plan to make those changes | project self-evaluation and program policies, COC tracking of participation | | 10 | Already in place=10 pts,  plan to implement=  5 pts,  no plan=0 pts | | 10 | 10 | 10 | | 10 | 10 | 10 | 10 | | 10 | 10 |
| **Total Equity Factors - Program Participant Outcomes** | | | | **30** |  | | **30** | **30** | **30** | | **30** | **30** | **30** | **30** | | **30** | **30** |
|  | | | **PSH (220)** | | | **TH (215)** | | | | **RRH (210)** | | | | | **Joint Component (225)** | | | |
| System Performance Measure % (20% target) | | | 23% | | | 26% | | | | 24% | | | | | 29% | | | |
| Objective Criteria % (33% target) | | | 41% | | | 40% | | | | 38% | | | | | 42% | | | |