Three County CoC & Safe Housing Alliance (SHA - formerly known as NASH)

**Second Planning Meeting: Coordinated Entry Expansion for Survivors**

**Thursday, April 28th, 2022 @ 2:30 -4:00pm**

Virtual meeting Zoom link:

<https://us02web.zoom.us/j/83215301857?pwd=QVh4ZzBsVU5kelg1VnNWSld5ODI3dz09>

**Present:** Keleigh Pereira, CoC; Shaundell Diaz, CoC; Teri Koopman, CoC; Wyanet Tasker, SHA; Kris Billhardt, SHA; Becky Lockwood, Salasin; Erin Forbush, Service Net; Janira Rivera, CSO; Morgan, Tapestry; Erin H, EFC; Sonya Sadoway, EFC; Jane Lindfors, DTA; Jay Levy, Eliot; Alaina Mango, Safe Passage; Lynn Marie Wanamaker, Safe Passage; Jarissa Bloomer, Survivor experience; Theresa Tanner, Safe Passage; Danielle Hartner, ICAPP; Nancy Alvarado, ICAPP; Jane Ralph, Construct; Gilad Meron, CAPV HUB.

**Planning goals**

* Provider engagement and strengthened partnerships.
* Training and understanding of the CE system, to support/create processes for the expansion project goals and meet the specific needs of populations with a history of violence.
* Possible housing partnerships for future CoC funding applications.

**Agenda**

**SHA (Kris): “Cultural Exchange”**

Divide into small mixed groups (VSP/HH). Tasks:

1. Discuss how you’d define the following terms:

* Safety
* Safety plan
* Assessment

1. Share some acronyms or terminology you’ve heard the other sector use that are unfamiliar to you.
2. Share one value or belief commonly held by people who work in your field.

Debrief: What did you have in common? How are your lenses different? What did you learn?

***Group 1*** – safety= providing secure/security, listening. Discussed the way that documents given for safety planning isn’t everything; people are continually safety planning; it also evolves over time – in knowing the person and them identifying strengths; crisis teams consultation in understanding danger to self and others; also identified safe spaces/personal autonomy.

***Group 2*** – spoke mainly about safety/safety planning. Folks in that group were from the survivor lens – and discussed the foundational relationship – do people experiencing safety with the providers/have trust? What does it mean for the client/assumptions. Open dialogue about their perspective on their needs.

Acronym question: VISPDAT – Homeless vulnerability and prioritization tool used by many CoCs across the nation. Three COunty CoC uses a different tool than this one – but Spfld CoC did.

***Group 3*** – Providers mentioned “Not talking safety, but SafER.” Discussed lower risk versus removing risk/Harm Reduction models. Also discussed things in the area of empowerment/agency.

**Values – what do we believe in our fields?**

Using the term SURVIVOR services versus VICTIMS

Also noted that “Domestic Violence” isn’t always the most inclusive way of defining the group of folks in this need.

Keleigh will also send out the Glossary of Acronyms that Wyanett has put together

**SHA (Wyanet): Review Input re How to Improve the System (jam board exercise) with an eye to beginning to build out navigator positions & systems improvements.**

**Three Themes from Jam board brainstorms *(see documents identifying themes)*:**

* Documentation
* Partnerships
* Survivor-Centered Services

Which of these gaps might navigator positions help to address (and how)?

* Term “navigator” should start with the input of the survivor
* Logistics (mobility access, safety etc.)
* Limit number of people involved in planning for individuals
* Warm hand-offs and referrals will be needed often.
* Identifying and removing barriers to housing specifically
* Having a person who has experience with the resources and commitment to navigate what is available
* Timelines for engagement with the navigator (and for navigator responsibilities)
* Training in housing & constant changes, TIC, DV, landlord retention/engagement, negotiation, rental histories, bad credit, networking, current and best practices.
* Time and intention to build trusting relationships may be a concern
  + People experiencing violence in relationships have trauma in building relationships
  + Navigator Needs to be adjunct to the counselor advocates./not a hand-off
  + Don't ask participants to manage too many relationships.
  + Consider reasonable numbers for a caseload

**SHA (Kris): Which items (from jam board) might be addressed by training (who, when how often)?**

* Folks noted (for Navigators) Training in housing & constant changes, TIC, DV, landlord retention/engagement, landlord/tenant rights, negotiation, rental histories, bad credit, networking, current and best practices, mediation training, fair housing/housing protections, VAWA.
* we want great familiarity between the navigator and the site, staff, clients that they cover... more outreach based and introduced to folks at the site

Introduce upcoming training survey and solicit ideas for topics

**CoC: Plan Next Steps.**

* + Schedule next meeting
    - May 19th – 3-4:30pm, calendar invitation and zoom link will be sent ahead of time. Agenda as it gets closer.
  + Bringing survivor voices to this conversation (we need your help!)
  + Topics for next meeting
    - Racial equity in this expansion work
    - Further training discussion/survey
    - Geography/placement of navigators
    - Survivor access
  + Distribution of training needs survey