Appendix A. 2023 Three County CoC Renewal Project Outcomes, Measures, and Scoring Tool

2023 Project Level Measures & Outcomes for Ranking & Evaluation

Total overall points: All PSH - 234, Adult RRH- 224, Adult Joint Component-244, Adult TH- 229, YHDP RRH - 229, YHDP & YYA Joint Component - 244, YHDP TH – 244

Outcome	Indicator	Measure	Total Points	Points Spread	Project Type					YHDP Project Type			
					TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Project Effectiveness (Site Monitoring) = 49 -all project types													
Written organizational policies and procedures	See site monitoring tool for description	Site monitoring	10	Policies in place & meet criteria=10 pts / Policies in place but need work=5 pts / No policies=0 pts	10	10	10	10	10	10	10	10	10
Housing First, Low barrier	Commits to Housing First model	Program policies (site monitoring), funding applications	5	Housing First model=5 pts / Low barrier only=2.5 pts	5	5	5	5	5	5	5	5	5
Effective utilization of funds	95% funding utilization, first year programs 80%	Fiscal site monitoring	5	95-100% utilization=5 pts / 80-94% utilization=2.5 pts	5	5	5	5	5	5	5	5	5
Eligible costs and fiscal management	Drawdowns at least quarterly, costs eligible, match, other (see site monitoring tool percentage) - 90%	Fiscal site monitoring	5	No spread	5	5	5	5	5	5	5	5	5
Client identifier - eligibility documentation	See site monitoring tool for description	Site monitoring	4	**Each file is worth 0.25 pts	4	4	4	4	4	4	4	4	4

Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Client identifier—rent and occupancy charges	See site monitoring tool for description	Site monitoring	3	**Each file is worth 0.25 pts	3	3	3	3	3	3	3	3	3
Client identifier—Supportive Services	See site monitoring tool for description	Site monitoring	4	Project demonstrates commitment to supportive services & regular contact=4 pts / Supportive services but needs improvement=2 pts / Major concern=0 pts	4	4	4	4	4	4	4	4	4
Client identifier—housing units and leases	See site monitoring tool for description	Site monitoring	8	**Each file is worth 0.25 pts	8	8	8	8	8	8	8	8	8
Corrective actions	See site monitoring tool for description	Site monitoring	5	None=5 pts / Corrections completed=2.5 pts / Corrections not completed or major issues=0 pts	5	5	5	5	5	5	5	5	5
Total Project Effectiveness (Site Monitoring)			49		49	49	49	49	49	49	49	49	49
					Project Type					YHDP Project Type			
Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
System Performance Measures = 65 - Joint component TH/RRH, 55 - TH, 50 - all RRH & PSH													
			15	180-299=10 pts	15	N/A	15	N/A	N/A	N/A	15	N/A	N/A

Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Episode of homelessness is brief	Average length of participation in transitional project < under 180 days	APR Q22b length of participation - CoC Projects		300-599=5 pts / 600-730=2.5 pts / Longer=0 pts									
*Persons are quickly re-housed	Length of time between project start and housing move-in < 30 days	CoC APR: Q22c Length of Time between project start date and housing move-in date. (searching period)	10	<30=10 pts / 30-60=5 pts / >60=0 pts	N/A	10	10	10	10	10	10	10	10
*Limited returns to Homelessness	Less than 15% exits to homelessness	CoC APR Q23c exit destination	15	15-25%=5 pts (Small programs opt to advocate)	15	15	15	15	15	15	15	15	15
Obtain/maintain permanent housing	95% exiting to PH destinations > TH- 95% exit to PH, PSH - remain or move to PH	CoC APR: Q23c Exit Destination	20	75-94%=15 pts / <75%=0 pts	20	20	20	20	20	20	20	20	20
Increase income since entrance to the project	8% of adults increased earned income of project stayers or leavers	CoC APR Q16-19 to find best measure for your outcomes OR Use SRT Increased Income (Q19 gives final change over time)	2.5	No spread	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5
Increased income resources	8% of adults who have unearned income increases for project stayers or leavers	See APR Q17-19. Individuals with increased and earned income	2.5	No spread	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5
Total System Performance Measures			**65**		**55**	**50**	**65**	**50**	**50**	**50**	**65**	**50**	**50**
						Project Type				YHDP Project Type			

Coordinated Entry = 15 points - all project types

Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/RRH	Joint TH/RRH	PSH	RRH
CE—filling vacancies from the By Name's list	greater than 95%	CE data elements - HMIS, case conferencing (CE APR)	5	TH only: if 80-95%=2.5	5	5	5	5	5	5	5	5	5
CE—timely Notification of vacancies (within 1 week of vacancy)	for 95% of vacancies	HMIS- current bed/unit inventory vs housing stock, case conferencing (CE APR)	5	No spread	5	5	5	5	5	5	5	5	5
CE—attends case conf when needed; conducts assessments when appropriate; participates in referral process	100% of the time per opening	CE case conferencing, CE APR	5	No spread	5	5	5	5	5	5	5	5	5
Total Coordinated Entry			**15**		**15**	**15**	**15**	**15**	**15**	**15**	**15**	**15**	**15**

					Project Type					YHDP Project Type			
Outcome	**Indicator**	**Measure**	**Total Points**	**Points Spread**	**TH**	**NAV RRH**	**Joint TH/RRH**	**PSH**	**RRH**	**NAV/RRH**	**Joint TH/RRH**	**PSH**	**RRH**
CoC Priority Populations = 5 points - all project types													
Serving marginalized groups/high need groups (May include overrepresented populations in local data)	30% of participants meet a high need category (POC, LGBTQ, gender non-conforming, DV survivor)	CoC to determine how to track special populations - CE to track those housed annually/client files	5	30%=5 pts / 10-29%=2.5 pts / <10%=0 pts	5	5	5	5	5	5	5	5	5
Total CoC Priority Populations			**5**		**5**	**5**	**5**	**5**	**5**	**5**	**5**	**5**	**5**

HUD Priority Populations =15 points - all PSH, 5 - Adult Joint Component TH/RRH & TH & RRH, 10 - YHDP & YYA Joint Component TH/RRH & TH & RRH

Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Serve participants with limited income	50% of participants with zero income at entry	CoC APRQ16 income range at start	5	50%=5 pts / 30%-49%=2.5 pts	5	5	5	5	5	5	5	5	5
Serve persons with co-morbidities	50% of participants with more than one disability type	Client file, CoC APRQ13 disabling conditions	5	50%=5 pts / 30-49%=2.5 pts	N/A	N/A	N/A	5	N/A	N/A	N/A	5	N/A
Serve chronically homeless—Non-YHDP only	80% of participants are chronic	Client file	5	80%=5 pts / 60-79%=2.5 pts	N/A	N/A	N/A	5	N/A	N/A	N/A	N/A	N/A
serving category 1, 2, and 4 - YYA serving only	All participants are in at least 1 of these categories	client file	5	No spread—0 or 5 pts only	N/A	N/A	5	N/A	N/A	5	5	5	5
Total HUD Priority Populations			**20**		**5**	**5**	**10**	**15**	**5**	**10**	**10**	**15**	**10**

Outcome	Indicator	Measure	Total Points	Points Spread	Project Type					YHDP Project Type			
					TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Other & Local Criteria = 30 points - all project types													
Bed Utilization	Project's utilized beds meets (88% - or 50% for first year program) of the number proposed in its application	CE coordination, CoC Reports, CoCAPRQ5 total number of HoH served within site monitoring APR report timeframe, PIT count in HMIS	10	No spread - annual average (smaller programs may advocate)	10	10	10	10	10	10	10	10	10
Data Quality—Completeness	Data quality greater than 95%	Data quality plan, project DQ report	5	>95%=5 pts / 80%-95%= 2.5 pts	5	5	5	5	5	5	5	5	5
Data – Completeness	100% of clients are entered into HMIS & annuals performed/if applicable.	Clarity report vs clients entered through CE/Rent Roll	5	No spread	5	5	5	5	5	5	5	5	5

Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Data Quality - Timeliness	UDE, PSDE, client enrollments completed in expected timeframe for project type; APR reporting within 45 days of project close	APR reports	0	Not scored this year due to HMIS transition	0	0	0	0	0	0	0	0	0
Data - Accuracy	Data entered into HMIS reflects client's reality	Client file spot checks vs data entry	2.5	No spread **First year it will be scored	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5
Participation/ leadership	Chair committee, quarterly participation	Committee meeting tracking	5	Committee chair from project=5 pts / Quarterly mtg participant=2.5 pts	5	5	5	5	5	5	5	5	5
Project annual narrative participation	presents to CoC Board of Directors	Written/spoken documentation	2.5	Up to 2.5 points for a Narrative	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5
Total Other & Local Criteria			**30**		**30**	**30**	**30**	**30**	**30**	**30**	**30**	**30**	**30**

					Project Type					YHDP Project Type			
Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Equity Factors - Agency Leadership, Governance, and Policies = 40 points, all project types													
Under-represented individuals have a significant voice in agency operations	Recipient has under-represented individuals (BIPOC, LGBTQ) in managerial, supervisory, and leadership positions	Project self-evaluation	10	Already in place=10 pts / Plan to implement=5 pts / No plan=0 pts	10	10	10	10	10	10	10	10	10
Persons with lived experience have a significant voice on the agency	Recipient's Board of Directors includes representation from more than one person with lived experience	Project self-evaluation and Board of Directors list	10	Already in place=10 pts / Plan to implement=5	10	10	10	10	10	10	10	10	10

Outcome	Indicator	Measure	Total Points	Points Spread	TH	NAV RRH	Joint TH/RRH	PSH	RRH	NAV/ RRH	Joint TH/RRH	PSH	RRH
Board of Directors				No plan=0 pts									
Persons with lived experience have ample opportunity to guide the direction of agency management and policies and procedures	Recipient has relational process for receiving and incorporating feedback from persons with lived experience	Project self-evaluation and program policies	10	Already in place=10 pts / plan to implement=5 pts / no plan=0 pts	10	10	10	10	10	10	10	10	10
Agencies are low barrier for all persons and evaluate how the barriers that exist might disproportionally y affect different populations	Recipient has reviewed internal policies & procedures with an equity lens & has a plan for dev and implementing equitable policies that addresses historical barriers & do not impose undue barriers	Project self-evaluation and program policies	10	Already in place=10 pts / Plan to implement=5 pts / No plan=0 pts	10	10	10	10	10	10	10	10	10
Total Equity Factors - Agency Leadership, Governance, and Policies			**40**		**40**	**40**	**40**	**40**	**40**	**40**	**40**	**40**	**40**
							Project Type				YHDP Project Type		
Outcome	**Indicator**	**Measure**	**Total Points**	**Points Spread**	**TH**	**NAV RRH**	**Joint TH/RRH**	**PSH**	**RRH**	**NAV/ RRH**	**Joint TH/RRH**	**PSH**	**RRH**
Equity Factors - Program Participant Outcomes = 30 points, all project types													
At the program level, there are equitable participant outcomes or a plan to address	Recipient has reviewed program participant outcomes with an equity lens & is working to address inequity in housing access for persons	Project self-evaluation, data evaluation	10	Already in place=10 pts / Plan to implement= 5 pts	10	10	10	10	10	10	10	10	10

					PSH	PSH	PSH	TH	TH	RRH	RRH	Joint	Joint
equitable housing access	with disabilities, the LGBTQ community, people of color, or other special populations.			No plan=0 pts									
Programs are regularly reviewing data by different populations to look for areas of inequity. There are positive outcomes for various pops. (example: No patterns of denial for people of color)	Recipient is working with the HMIS lead to develop a schedule for reviewing HMIS data with disaggregation by race, ethnicity, gender identity/expression, and/or age and planning for positive outcomes.	Project self-evaluation/program policies/CoC review of data, disaggregation and meetings	10	Already in place=10 pts Plan to implement= 5 pts No plan=0 pts	10	10	10	10	10	10	10	10	10
Programs are utilizing data & training on equity & outcomes to inform policies & procedures & make changes if needed	Recipient participated in the CoC's equity trainings in 2023 & has identified programmatic changes needed to make program participant outcomes more equitable and developed a plan to make those changes	Project self-evaluation and program policies, COC tracking of participation	10	Already in place=10 pts Plan to implement= 5 pts No plan=0 pts	10	10	10	10	10	10	10	10	10
Total Equity Factors - Program Participant Outcomes			**30**		**30**	**30**	**30**	**30**	**30**	**30**	**30**	**30**	**30**

	PSH (234)	TH (229)	RRH (224)	Joint Component (244)
System Performance Measure % (20% target)	21%	24%	22%	27%
Objective Criteria % (33% target)	47%	46%	45%	49%